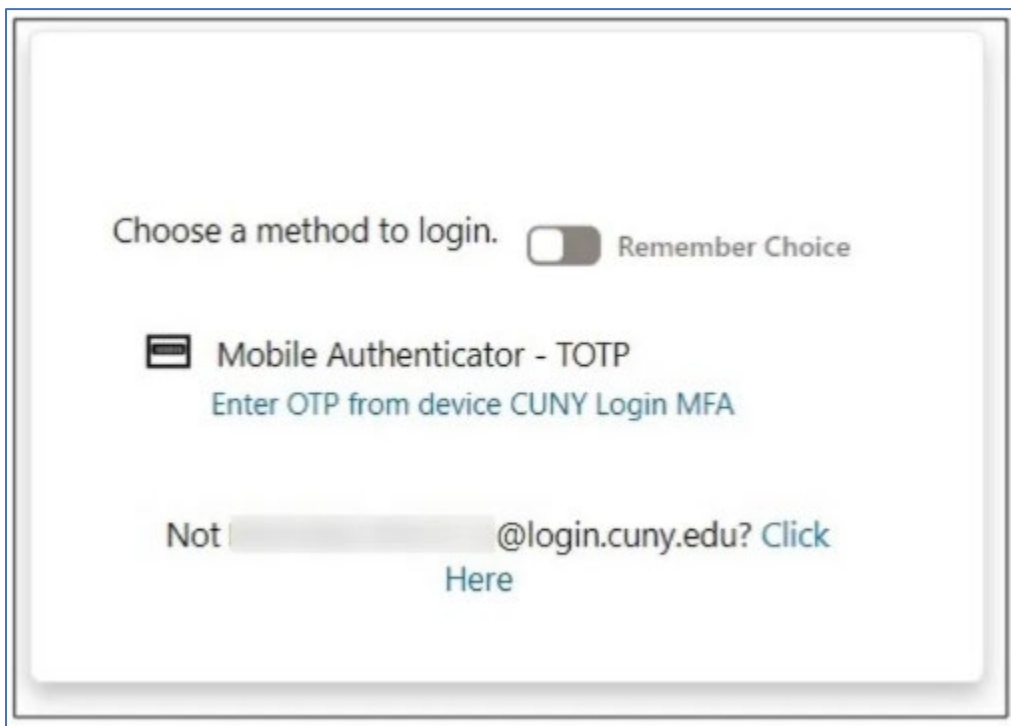


Using CUNY MFA

When logging into a CUNY system:

1. Enter your CUNY Login credentials.
2. If prompted, select **Enter OTP from device** for your CUNY MFA identity.



3. Open the Authenticator app and enter the one-time password (OTP).

A screenshot of a TOTP (Time-based One-Time Password) verification screen. At the top is a mobile phone icon. Below it is the text "TOTP". Then, the instruction "Enter OTP from the registered phone CUNY Login MFA". Below that is a text input field with the placeholder "Enter OTP" and a "Required" label to its right. Under the input field is a blue "Verify" button. Below the button is a link "Return to All Options". At the bottom, there is a line of text: "Not I" followed by a greyed-out input field, then "@login.cuny.edu? Click Here".

TOTP

Enter OTP from the registered phone CUNY Login MFA

Enter OTP

Required

Verify

[Return to All Options](#)

Not I @login.cuny.edu? [Click Here](#)

4. Click **Verify** to proceed.
- If you don't see the OTP prompt, clear your browser cache, close the browser, and redo the setup steps.